

PEYTON WILLIAMS

SCRUM MASTER



PROFILE

A certified Scrum Master with over five years of experience in designing, planning, improving systems and ensuring quality work. A results-producing business analyst with a proven ability to support complex business processes, analyze information and business requirements applying analytical tools, namely Splunk and Google Analytics. Experienced Project Manager skillful at leading cross-functional teams to achieve the highest productivity. Professionally use UML in behavioral, structural and architectural modeling. Adept in Scrum, Agile and SAFe methodologies. highest productivity. Professionally use UML in behavioral, structural and architectural modeling. Adept in Scrum, Agile and SAFe methodologies.

CONTACT

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EXPERIENCE

2017 - Present **Lead business analyst/Scrum master**

Applied Technologies, NY

Develop Contact Center applications using Agile while collaborating with IT team and product owners.

Determine business and technology alignment by working with Care Center process coordinators, stakeholders, and IT teams.

Analyze Care Center specialists' inputs of CALLS-Multi Account applications and re-reprioritize the backlog for Agile release.

Ensure requirements gathering and application design sessions through the development of screen mockups/wireframes.

Tools: Java, Mainframe, Web services, Jira, Rational Tools, MS Office Suite, Oracle, DB2, PL/SQL.

2013 - 2017 **Business systems analyst/Scrum master**

HighTech, NY

Effectively used Jira tool to create user stories and reports, as well as arranged team specific Agile process flow to move tasks from one activity to another.

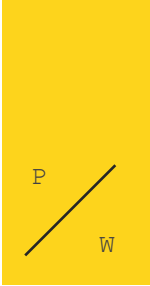
Developed Product Backlog Stories acting as a Scrum master, gathered requirements from the product owner and prepared user stories.

Enhanced the Subscriber Portal application by using Agile and Scrum techniques.

Handled mobile testing of the XHome application while collaborating with QA team.

Provided support to the business team for the NCTA demo, arranged the process flow, sequence diagrams and requirements documents.

Tools: Java, Java Script, Polymer, Web services, Trello, Jira, MS Office Suite, XML, Windows, Adb, Android, Cucumber, Calabash, Agile, Confluence, Java 1.6, Oracle, Active MQ, HP Suite (QC & ALM), SQL Server 2008, Toad, HTML.



PEYTON WILLIAMS

SCRUM MASTER

EDUCATION

Technological University

New Cityland, CA Bachelor in
Computer Science | 2008-2013

CERTIFICATIONS

Certification in SAFe POPM

Certified Scrum Master

SKILLS

Project Management
Database Design and Modeling
Reporting and Analysis
Requirements Gathering
Documentation
Testing and Troubleshooting
Process Improvement
Strategic Planning
Leadership
Data Integrity
Disaster Recovery
Communication
Task Assessment
Documentation and Diagrams
Team Working



EXPERIENCE CONTINUED

June 2013 - December 2013
SR.Business systems analyst
Business Solutions, NY

Performed as a functional Business Analyst by actively participating in business requirements, design, and code review.

Analyzed and gathered requirements, documented use cases and formula worksheets by effectively collaborating with business users.

Successfully ensured smooth delivery of the application, imparted knowledge to the offshore team and led the testing activities.

Tools: Java 1.6, Windows, Oracle, Web services, Active MQ, HP Suite (QC and ALM), MS Office Suite, SQL Server 2008, Toad, HTML.

January 2013 - May 2013
BA/QA Lead
Technology High, NY

Analyzed business and functional requirements, workflow documents and wireframes, thus maintained concise documentation.

Proficiently performed testing of the application and prepared test plan document acting as a test lead.

Tools: Java 1.6, Windows, Mainframe, DB2, Oracle, Web services, Active MQ, SAP, HP Suite (QC & QTP), MS Office Suite, JIRA, SQL Server 2008, Selenium, Ruby

TECHNICAL SKILLS

Business Tools

Jira, Confluence, Rational Suite (Requisite Pro, RTC, RRC), MS Visio, MS Project, MS Office Suite, Sybase Power Designer, Trello

Testing Tools

RQM, ALM, Quick Test Pro, Firebug, Charles Proxy, Selenium, Jira, Zephyr, GhostInspector, Calabash-android

Languages

UML, C, HTML, Java, SQL, PL/SQL, VB Script, XML, Python script, Shell Script, Ruby