

# Frederick Ferguson

OPERATIONS MANAGER



## PROFILE

---

10+ years' success enhancing manufacturing processes, systems, and productivity. Detail-oriented Operations Manager leveraging superb leadership, analytical, and issue resolution talents to maximize factory floor productivity. Well-versed in analysis and fine-tuning of manufacturing and business processes, budget planning, quality control, and workforce calibration. Effectively communicate expectations and project statuses across organizational levels and with clients and other stakeholders. Proactive in reviewing daily operations to promote uncompromised health and safety within high-hazard work environments.

## CONTACT

---

### Address

123 Industrial Drive  
Detroit, MI 48204

### Phone

(123) 456-7890

### Email

fferguson@email.com

### LinkedIn profile

[www.linkedin.com/in/fredferguson](http://www.linkedin.com/in/fredferguson)

## EXPERIENCE

---

2017 - Present

### Operations Manager

ABC MANUFACTURING/ Detroit/ Michigan

Leverage expertise in Lean Six Sigma manufacturing programs and processes to analyze and optimize assembly-line operations for \$2B automotive manufacturing corporation. Meticulously establish strategies to meet key performance indicators for quality, workplace safety, productivity, scrap rates, machine down time, and labor efficiencies. Supervise and mentor 8 direct reports.

Notable accomplishments:

- Spearheaded launch of new ERP program that significantly streamlined supply chain and inventory control operations, reducing overhead by 42%.
- Successfully introduced company safety program that reduced workplace accidents by 87%.
- Drove continuous improvement strategies and systems audits that heightened line productivity by 67% and reduced systems downtime by 78%.

2017 - 2013

### Operations Manager

XYZ AUTOMOTIVE/ Detroit/ Michigan

Led daily operations planning for Tier 1 manufacturer of automatic transmissions and components. Headed implementation of Lean manufacturing continuous improvements; closely tracked production schedules and reports to identify trends and proactively pinpoint areas for positive procedural change.

Notable Accomplishments:

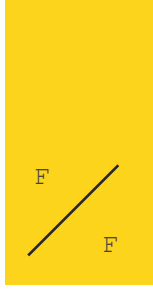
- Championed acquisition of ERP software that improved accuracy of supply-chain predictions by 71%.
- Set up Kaizen training events and programs that improved productivity by 75%.
- Liaised with EHS personnel to train all employees in new health and safety procedures.

2013 - 2012

### Project Manager

AUTOMOTIVE SOLUTIONS INC./ Dearborn/ Michigan

Coordinated and directed cross-functional project team of 17 in research and design of automotive parts. Planned, launched, and established benchmarks for new projects. Additional scope of responsibility included project tracking, task scheduling, budgeting, change management, risk management, and stakeholder communications.



# Frederick Ferguson

OPERATIONS MANAGER



## PROFESSIONAL CERTIFICATIONS

---

- Lean Six Sigma Master Black Belt in Operational Excellence
- Lean Manufacturing
- PMP
- Lean Product Development
- Certified Kaizen Facilitator

## INFORMATION TECHNOLOGY SKILLS

---

- Microsoft Office Suite
- NetSuite Manufacturing Edition
- Deskera ERP

## Notable Accomplishments:

- Held ownership for tooling budgets of approximately \$2.5 B.
- Implemented new project planning processes that consistently ensured maximum quality assurance and on-time launch of project deliverables.

~ Additional experience includes roles as a Manufacturing Engineer for Johnson Automotive Corporation (Detroit, Michigan) and Eliot Manufacturing Co. (Ann Arbor, Michigan). ~

## EDUCATION & CREDENTIALS

---

### UNIVERSITY OF MICHIGAN/ Ann Arbor/ Michigan; 3.86 GPA

Master of Engineering in Manufacturing

### UNIVERSITY OF MICHIGAN, Ann Arbor, Michigan; 3.92 GPA

Bachelor of Engineering in Manufacturing

## HOBBIES AND INTERESTS

---



Cycling



Music



Video editing